



Possible Amazon and Fraud Team Scam

Dear Residents,

Please be aware of a recent scam which I investigated yesterday.

The offenders set up a new Amazon account using the victims name, address and mobile number however they use a different email address.

It would appear that the offenders then pay for a number of low value items to be sent to the victims home address.

The offenders contacts the victim after the items have been delivered stating that they are from a FRAUD INVESTIGATION TEAM and ask the victim if they have received any packages from Amazon. The offenders are fully aware of all the details of the items they received and use this information to gain the trust of the victim.

At this stage the scam was prevented, but I believe that the offenders would have then asked the victim to confirm their bank details so that they can refund them for the items. The offenders would then either withdraw money from the account or use it to pay for goods.

Please be aware that Action Fraud would NOT contact you over the phone and never ask you to provide or confirm your bank details.

If any company contacts you and tells you that you have been a victim of a scam, have a Direct Debit that has been changed, that your in debt or that an arrest warrant may be issued if you fail to take certain action then please be aware.

Please thank the caller for the information and contact the company/bank directly using a contact number from a trusted source. Never use any number provided by the person you have spoken to or take it from any email or website which they have directed you to.

If you are the victim of a fraud or attempted fraud then please report this to Action Fraud (0300 123 2040) and in this case the company being used with the fake account so that they can conduct their own investigation and close the account.

Regards

Message Sent By

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